

BILL PAY & ZELLE® ADVANCE GUIDE



**TECHNOLOGY UPGRADE
FEBRUARY 2-6, 2024**



BILL PAY

Unavailable beginning Monday, January 29	Available beginning Tuesday, February 6*
*Payee information will not transfer to the new digital banking platform. Members will need to set up all payees in the new digital banking platform after it becomes available on Tuesday, February 6.	
HOW TO PREPARE: Prepare for the upgrade by writing down the information to the right for each payee prior to January 29.	Payee Name
	Payee Category
	Payee Account Number

ZELLE®

Unavailable beginning Monday, January 29	Zelle® will not be available immediately when the upgrade is complete. We expect it to be unavailable for a few weeks following the upgrade.
Recipient information will not transfer to the new digital banking platform. Members will need to set up all recipients in the new digital banking platform when Zelle® becomes available at a later date.	
HOW TO PREPARE: Prepare for the upgrade by writing down the contact information for all recipients prior to January 29.	

RECURRING TRANSFERS IN DIGITAL BANKING

Unavailable beginning Friday, February 2 at 6 p.m.	Available beginning Tuesday, February 6*
*Recurring transfers will not carry over to the new digital banking platform. Members will need to set up all recurring transfers in the new digital banking platform after it becomes available on Tuesday, February 6.	
HOW TO PREPARE: Prepare for the upgrade by writing down the information to the right for each recurring transfer prior to January 29.	Pay From Account Number
	Pay To Account Number
	Payment Amount
	Payment Frequency

FURTHER QUESTIONS

Please contact us by phone for further assistance.
You may also utilize our webchat feature after the maintenance period has concluded.

301-863-7071

www.cpfcu.com

