

**IMPORTANT INFORMATION
ABOUT PLANNED SYSTEM
MAINTENANCE THAT IMPACTS
ALL MEMBERS**

NOTICE OF SYSTEM MAINTENANCE

OCTOBER 3 & 4, 2025



Cedar Point Federal Credit Union will perform System Maintenance beginning the evening of Friday, October 3, and continuing until the evening of Saturday, October 4. During the maintenance window, branches will be closed, Teller24 will be unavailable, and digital banking will be in maintenance mode.

SYSTEM MAINTENANCE TIMELINE

**Friday,
October 3**

In the evening, digital banking will go into maintenance mode and Teller24 will be unavailable while we perform system maintenance.

**Saturday,
October 4**

The credit union will be closed for system maintenance. Digital banking will become available in the evening after maintenance has concluded.

Maintenance also affects the following

During the maintenance period, you will not be able to apply for a loan or open a deposit account on our website. While these links will still be available, the applications will not be captured or processed by our system while it is under maintenance. You will not be able to call Teller24 to check your balances.

Access to your funds

Members will have access to their funds via debit cards, credit cards and ATMs throughout the maintenance period but will not have access to their account balance until the work is complete. Additionally, there may be limits on cards. If you anticipate significant expenses, please arrange to have them paid before the maintenance period or use cash.

PREPARATION CHECKLIST

- Check your balance by 5 p.m. on Friday, October 3.
- If you anticipate significant expenses during the maintenance period, please arrange to have them paid ahead or take out cash in advance.

MAINTENANCE MODE

When digital banking goes into maintenance mode, it may not reflect recent transactions. When the maintenance period concludes, digital banking will reflect real-time information. Please note that mortgage information will still take several days to show in the system.

Scan the QR code or visit
cpfcu.com/support
for more information

